

**COVID-19 (Coronavirus) Frequently Asked Questions (FAQ)**  
**For LDSBC Students**

**Q1. What should I do if I know that I was exposed to COVID-19, or what if I am experiencing symptoms associated with COVID-19?**

**A1.** You should immediately self-isolate when:

- You have upper-respiratory or influenza-like symptoms (e.g. cough, sore throat, congestion, fever).
- Isolation is recommended by your medical practitioner.
- There is a high likelihood that you have been exposed to COVID-19 (e.g. someone you were in close contact with recently tested positive for COVID-19, or you recently traveled to a high-risk area).
- You have a loved one with a compromised immune system.

If you are practicing self-isolation due to one of the above conditions, you should notify your teachers of the situation and remain in self-isolation until you have been free of all symptoms for 14 consecutive days.

**Q2. Will taking remote classes impact my international student status?**

**A2.** No. Due to the COVID-19 pandemic, the U.S. Student and Exchange Visitor Program (SEVP) is temporarily permitting nonimmigrant students to complete all courses via distance learning or remote methods. Nonimmigrant students may engage in remote learning either within the U.S. or outside the country. It is likely that these temporary permissions granted by SEVP will continue into Spring Semester 2020. The International Student Office at LDSBC will provide additional information to nonimmigrant students as it becomes available.

**Q3. Will I keep my same teacher now that courses are being offered remotely?**

**A3.** Yes, unless there are extenuating circumstances.

**Q4. What if my teacher cancels my class for the rest of the semester? Am I stuck with the grade that I have right now?**

**A4.** Your teacher should not be canceling your class. You may contact Academic Administration at 801-524-8166 with any additional questions.

**Q5. My class is a lab and/or applied hands-on class. Will my class still be taught remotely?**

**A5.** Yes. Please check Canvas to determine how your class will be administered remotely.

**Q6. Will I need to use Canvas or another program to access my class content remotely?**

**A6.** All course instruction will be delivered via Zoom, and all course content will be available through Canvas.

**Q7. Who should I contact on campus if I'm having problems accessing Canvas or Zoom?**

**A7.** Please contact the Help Desk ([bchelpdesk@ldsbc.edu](mailto:bchelpdesk@ldsbc.edu) / 801.524.8119) for assistance with Canvas and Zoom access.

**Q8. What if my professor is not responding or I have concerns about how my class is going?**

**A8.** You may contact Academic Administration at 801-524-8166.

**Q9. What if I need an accommodation to take my class remotely?**

**A9.** Please submit all accommodation requests to [disabilityservices@ldsbc.edu](mailto:disabilityservices@ldsbc.edu). Or, you may call 801-524-8151 to ask questions about accommodation.

**Q10. How will testing work with remote delivery? Will the tests be proctored somehow?**

**A10.** Your teacher will notify you about testing procedures.

**Q11. What student services, if any, are still being offered on campus?**

**A11.** The following student services are maintaining on-campus operations at this time:

- BC Café (Takeout Only)
- Bookstore
- Cashier's Office
- Financial Aid Office
- International Student Office
- Library
- Registrar's Office
- Student Success Center

Please note that the above services may be operating with limited hours and/or staff.